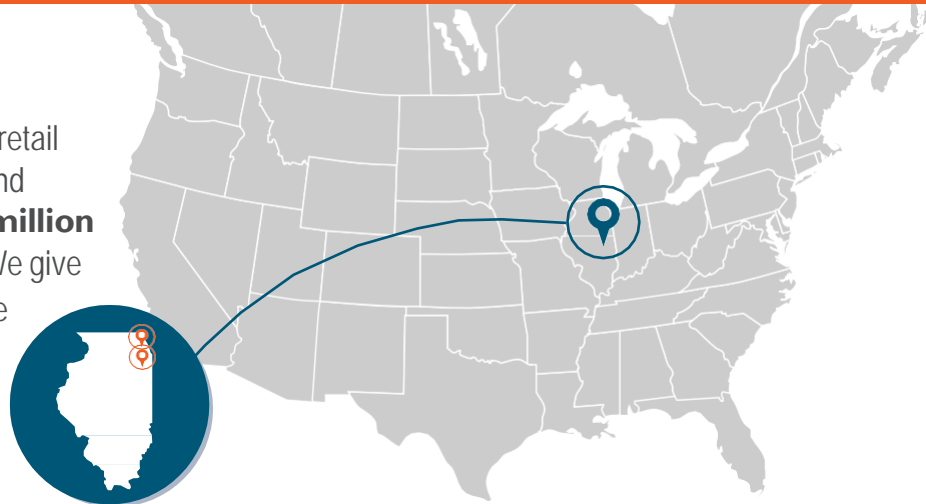


# ILLINOIS BY THE NUMBERS

Direct Energy is one of North America's largest retail providers of electricity, natural gas, and home and business energy-related services with over **four million** customers and more than **4,000** employees. We give customers choice, simplicity and innovation where energy, data and technology meet. A subsidiary of Centrica plc (LSE:CNA), an international energy and services company.



## RELATIONSHIPS



Residential Customers

Power: **67,719**

Gas: **34,654**



Small Business Customers

Power: **12,421**

Gas: **6,206**



Commercial & Industrial (C&I) Customers

Power: **11,788**

Gas: **542**



Office Locations

Oak Brook, IL  
Buffalo Grove, IL



Employee Salary & Benefits:

**\$15,244,231**



In-state employees:

**159**



In-state charitable contributions:

**\$32,784**



In-state volunteer hours:

**187**



**21**

FRANCHISE TERRITORIES

All three service brands are in Illinois:



Ranked as the **top HVAC franchise** by Entrepreneur Magazine (Franchise 500, 2019)



Ranked as one of the **top plumbing franchises** by Entrepreneur Magazine (Franchise 500, 2019)



Ranked as the **top electrical franchise** by Entrepreneur Magazine (Franchise 500, 2019)



**25,554**

HOME SERVICES CUSTOMERS

